



“New times in 2009” has been Wake Enterprises’ motto. From new trends to new programs to a new building, Wake Enterprises (WE) has made great strides this fiscal year.

New Trends and Targets

This year, WE focused on improving tracking outcomes, goals, and trends taking place in the agency. Below are trends and targets that were noted.

Trends: As we continue to meet the needs of this community, we are seeing an increased need for our specific services and our specific niche – serving the people with the most challenges: developmentally, behaviorally, and physically. This fiscal year has proved to be a year of growth. Last year, WE served 229 participants. WE served 242 people with disabilities this year.

This year both the Safety and Accessibility Committee noted a trend of incidents occurring on the grounds of our Fuquay-Varina location. Because this trend and safety hazard was noted, Wake Enterprises installed an accessible walkway and has seen incidents in this area decrease.

Targets: 70% of Wake Enterprises’ participants met a vocational/life skills goal. When breaking this down by site, people served at our Raleigh location had a higher success rate of meeting their goals than the people served at our Fuquay-Varina location. We believe this is true because we are serving a more challenging population at our Fuquay-Varina location; furthermore, the participants, in most cases, need longer than one year to master a goal. In addition, five people were placed into community employment. This was an especially difficult year as the economy was falling deeper into a recession and many of the people served were laid off as well. 100% of the participants in our program with an employment income increase goal improved his/her employment income. We would like to believe this is because of increased skill level; however, the minimum wage level increased in 2008 and this could be the cause.

New Program

Wake Enterprises instituted their new CAP Day Supports Program, also known as CDS, as an alternative to vocational training. The program is set up to provide a variety of options that create a stimulating environment for people served and is driven by the individual person-centered plan.

Designed to meet the needs of an intergenerational population, instructional modules are structured to expose different generations to each other and nurture positive relationships among participants. CDS blends hands-on skill development and real-world experiences. Through self-advocacy training and exposure to community resources, consumers will be better enabled to become active members of their community. They may choose to participate in volunteer activities, seniors’ programming, or existing recreational opportunities. Objectives of this program are to improve: Independence, Mental and Physical Health, Social Skills, Work Skills and Behaviors, Self Care, Self Esteem, and Control over Personal Safety.

New Building

Almost three years ago, Wake Enterprises began searching for a new Raleigh location, as WE had outgrown it’s Timber Drive space. This year, Wake Enterprises found a larger, more accessible space to move into and is happy to announce that its first day of operation will be January, 4, 2010 at 3548 Bush Street Raleigh, NC 27609.

New Partnership

Wake Enterprises expanded services by meeting the needs in both Wake and Johnston County communities. Wake Enterprises has contracted with Johnston County to serve individuals residing in Johnston County. WE is also serving a group home provider located in Johnston County.

New Recognition

Wake Enterprises strives to provide the best services possible to everyone WE serves. Enhancing quality of service to people, staff, and our community has always been a priority, and this year we moved forward by seeking national accreditation from the Council on Quality and Leadership (CQL). Although national accreditation is a requirement to provide Medicaid services, WE saw this as an opportunity to improve our services and increase our accountability.

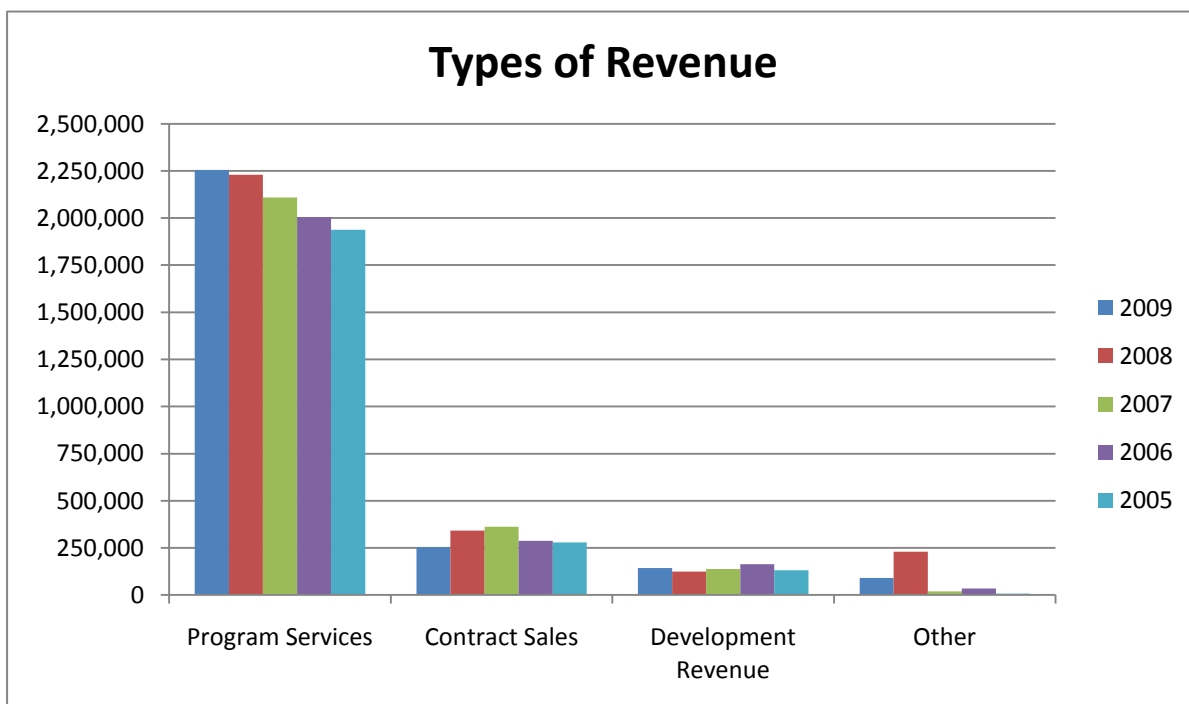
CQL's vision is to create a world of dignity, opportunity, and community inclusion for all people. For months, WE worked to polish and redefine policies and procedures to ensure participants remain the priority of our agency. In addition, WE implemented new training, including human rights training held the first week of the month, safety training held twice a month, and personal outcome measures training held once a month. WE also incorporated self-determination training, a 9-week course teaching people we serve how to become self-advocates.

Another way we improved our services is by learning from people with disabilities. We accomplish this through an interview tool created by CQL called Personal Outcome Measures.

With the Personal Outcome Measures, detailed interviews are conducted with the people we serve in hopes of creating opportunities for a lifetime of success. By providing quality services for 30 years and implementing the trainings above, WE were accredited by CQL with a 4 YEAR ACCREDITATION!

New Branding

The Triangle Ad Club chose to create an Ad Campaign for Wake Enterprises. The advertising campaign focused on rebranding Wake Enterprises as WE entered our 30th year of service, and to create awareness about the organization's mission among Triangle businesses & community members. Ad Club members worked with local advertising professionals and students from Campbell University to create the campaign, including television, radio, outdoor and interactive elements. Commercials continue to run on television and our participants continue to be highlighted on the radio. Their pictures are featured on the front of the annual report. "Wake Enterprises is extremely grateful for the time the AAF Raleigh-Durham Chapter dedicated to this project," said Walter Weeks, Executive Director. "Having the Triangle's top professionals create a personalized advertising campaign for the agency will not only help us spread our message, but enable our agency to create more jobs for individuals with disabilities living in the local area."



For a copy of our audit and/or 990, go www.wake-enterprises.org

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Wake Enterprises, Inc. is a private, nonprofit organization committed to the vocational and social development of people with developmental disabilities. WE offer vocational and community-based services, supported employment, subcontracting services for local businesses, and volunteer opportunities.

Mission Statement:

“To assist people with disabilities to achieve their maximum level of independence.”

Statement of Values:

Individual Contribution to the Community, Options, and Opportunities

Vision Statement: To assist our customers to achieve a higher level of success.

LOCATIONS

Current Raleigh Location: 2421 Timber Drive Raleigh, NC 27604 919.834.9022

New Raleigh Location (Miller): 3548 Bush Street Raleigh, NC 27609

Southern Wake Location: 3333 Air Park Road Fuquay-Varina, NC 27526 919.557.2894

www.wake-enterprises.org

WE Achieve Our Mission Through a Variety of Services

ENABLE (Employment Network for Adults Challenged by Birth and Life Events):

The umbrella term used to describe the components ADVP and Supported Employment.

ADVP (Adult Developmental Vocational Program): Our largest program focuses on teaching individuals work skills and appropriate interaction in the workplace. Social and independent living skills are a secondary focus. Participants earn a paycheck while simultaneously learning necessary skills to be employed within the community.

Supported Employment: Supported employment means working for pay in an integrated, community setting. Participants work with an Employment Specialist to attain and maintain jobs. We provide support and training; the people we serve provide the hard work and dependability.

ICF/MR (Intermediate Care Facility for Mentally Retarded): This funding source is similar to ADVP; however, staff/participant ratios are smaller with ICF/ MR due to the intensity of participant needs.

CDS: Designed to assist individuals with acquisition, retention, or improvement in self-help, socialization, and adaptive skills. Training Modules are set up to provide a variety of options that create a stimulating environment for people served and is driven by the individual person-centered plan.

Compensatory Education: Through a partnership with Wake Technical Community College, participants receive daily classes at our main facility.

C-Waiver (formerly referred to as Community Alternatives Program or CAP): This Medicaid waiver provides one-to-one or small group services to people with more intensive needs.

Job Enclaves: These mobile crews take the people we serve out of Wake Enterprises facilities and into the work place.

Wake Enterprises Administrative Team

Walter Weeks,
Executive Director

Henry Casey,
Production and
Procurement Director

Kathy Hutchinson,
Program Services
Director

Susan Lemmons,
Finance Director

Oshana Watkins,
HR/PR Director